

Mahmoud Abdel Nasser Ali

Supervisor and Follow-up

📍 6 El Badr Street - Heliopolis, Cairo, Egypt

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Professional Experience

Branch Manager

Circle K – Cairo, Egypt

March 2025 – Present

- Oversee daily operations of the branch, including staff scheduling, inventory control, and customer service excellence.
- Manage a team to meet sales goals, maintain store cleanliness, and ensure compliance with company standards.
- Resolve customer and operational issues quickly and professionally.

Branch Manager Assistant

Circle K – Cairo, Egypt

January 2025 – February 2025

- Supported the branch manager in daily operations including staff coordination and customer service.
- Assisted in inventory tracking, product display, and sales monitoring.
- Handled customer inquiries and resolved issues to ensure satisfaction.
- Contributed to maintaining cleanliness and safety standards at the store.

Site Supervisor

MI Engineering – Cairo, Egypt

April 2021 – December 2024

- Supervised daily on-site activities including finishes (electricity, plumbing, carpentry, painting, gypsum board).
- Assigned and monitored tasks, ensuring workers were qualified and understood their responsibilities.
- Enforced safety and security protocols on-site.
- Managed usage of machinery and equipment.
- Coordinated maintenance and resolved material shortages.
- Reviewed raw material specifications and liaised with consultants.
- Prepared and submitted daily project progress reports.
- Successfully delivered the Ministry of Education's teaching aids building in Manshiet Al-Bakri.

Supervisor

Shark Motors – Cairo, Egypt

May 2018 – October 2019

- Verified car specifications against inventory across branches.
- Generated daily reports detailing issues and specifications.
- Coordinated with data entry and warehouse teams.
- Reviewed approximately 1,500 cars for quality and compliance.

Supervisor

B&D Amusement Park – Cairo, Egypt

April 2016 – December 2017

- Supervised staff and operations.
- Assisted in managing amusement rides.

Sales Officer

Field Action Advertising Agency – Cairo, Egypt

June 2014 – October 2015

- Acquired new clients and sales opportunities.
- Analyzed customer needs and completed successful sales transactions.
- Consistently met or exceeded sales targets.

Education

Bachelor's Degree in Social Work

Higher Institute of Social Work, Cairo, Egypt

September 2013 – May 2017

- Overall rating: Good

Skills

- Team Leadership
- Quality Control
- Communication
- Administration
- Decision Making
- Fairness and Objectivity

Languages

- Arabic: Native
- English: Intermediate